



This information is available free of charge in electronic, audio, Braille and large print versions, and in other languages on request.

For assistance in understanding or reading this document or specific information about these Notes please call Ros Hession on 01629 761302 or e-mail communityforum@derbyshiredales.gov.uk

CENTRAL AREA COMMUNITY FORUM

Notes of the Central Area Community Forum held on 21 July 2015 at 7.00pm in the Committee Room, Town Hall, Matlock

PRESENT

Derbyshire Dales - District Council	Councillors Ann Elliott (in the Chair), Jason Atkin, Martin Burfoot, Sue Burfoot, Albert Catt, Lewis Rose, OBE, Andrew Statham, Jacque Stevens and Colin Swindell Dorcas Bunton (Chief Executive), Karen Henriksen (Head of Resources), Rob Wilks (Community and Wellbeing Officer), Jim Fearn (Communications and Marketing Manager) and Ros Hession (Community Engagement Officer)
North Derbyshire Clinical Commissioning Group	Naomi Compton (Senior Commissioning Manager)
Derbyshire Community Health Service	Jonathan Sanderson
Derbyshire County Council Adult Social Care	Julie Heath
Derbyshire Dales Council for Voluntary Services	Neil Moulden (Chief Executive)
Members of the Public	Cromford Parish Council – Russ Boyack, Sue Mosley Darley Dale Town Council – John Evans, Ingrid Pasteur Matlock Hospital League of Friends – Diana Dakin Wirksworth – Mr & Mrs J Brears Anita Dale, N Dibben, Kath Dyson, R N E Walsh, Patricia A Leake, G Newbery, Karen Rogers, Dr M Wilderspin plus two others (17 in total)

WELCOME AND INTRODUCTION

Councillor Ann Elliott introduced Members and Officers from the participating authorities and welcomed everyone to the Forum.

NORTH DERBYSHIRE CLINICAL COMMISSIONING GROUP (CCG) – DEVELOPMENTS TOWARDS INTEGRATED CARE

Naomi began the presentation by explaining ‘What are we trying to do and why?’

- What are we doing when we know that you will need services from more than one organisation?
- What are we doing when you need an urgent response?
- What are we doing when you are coming out of hospital?

A short film of Sam’s Story was then played <http://www.kingsfund.org.uk/audio-video/joined-care-sams-story>

‘This short animation aims to bring integrated care to life for anyone involved in improving patient care. If those working towards integrated care can share this vision with others in their local health and care system, then there is a real chance they can make integrated care happen’.

Julie Heath and Jonathan Sanderson continued by providing answers to some common questions:-

What are we doing when we know that you will need services from more than one organisation to keep you safe at home?

- We are working together, meeting each week with the GPs in the area, to plan the best service for you.

What are we doing when you need an urgent response?

- We’re working together to make sure that you get the right support quickly in your own home.

What are we doing when you come out of hospital?

- We’re working together to provide the support you will need at home.

Naomi concluded the presentation by empathising that Dales Integrated Care Excellence (DICE) is:-

- Right service (joined up)
- Right time (when you need it)
- Right Place (care at home is possible and appropriate)

Members of the public were then offered the opportunity to ask questions.

- Mr Brears asked if there is a requirement for a patient to receive 3 home care visits per day, would this be supported. Julie advised that some patients have 4 visits per day – it depends on need.
- In response to a further question from Mr Brears, Naomi replied that no additional funding was available. However, some duplication had been identified, particularly with occupational therapists. One person and one assessment were required.

Some things could be stopped and others could be done better which would aid better use of finite resources.

- Dr Wilderspin explained that he was a retired GP from Matlock where a social worker, district nurse and health visitor had been attached to the practice. These would meet together to discuss patient care and, in addition, a multi-disciplinary team from Whitworth Hospital's Birchover Ward also existed. He noted that some things had improved over the years, but some had been eroded over the previous 15 years.
- Diana Dakin felt if this system could be achieved, it would be a fantastic step forward. Having the same people to deliver care would be useful as they would know what the norm is and soon detect any deterioration from that norm. She also hoped for reduction in paperwork and repetition of questions.
- Julie noted that everyone had concerns around finances and the Derbyshire County Council have significant savings to find. Part of the Health Act had been withdrawn the previous day due to authorities believing that they cannot deliver the services. Julie noted comments made about how the service had been delivered in the past, but perhaps in the 'good old days', too many meetings had taken place.
- Mr Brears recalled a different system in the past when the Dales had its own carers who got to know patients. However, then the carer's time for each visit was reduced.
- Julie advised that Derbyshire County Council has the highest costs for domiciliary care in the country and, in addition, needs to utilise private care companies. Trained staff provide a good service and care about the patients, although recruiting staff can prove difficult.

Naomi concluded that the CCG would return to update on developments. Steps were being made, but it will take time to see the changes. Anyone requiring further information could email Naomi direct naomi.compton@northderbyshireccg.nhs.uk

DERBYSHIRE DALES DISTRICT COUNCIL – COMMUNITY DEVELOPMENT

Rob Wilks, Community & Wellbeing Officer, gave a brief outline on progress so far with community development which included:-

- Developing a network of community contacts & partners
- Encouraging community resilience
- Supporting national initiatives

Anyone requiring further information was requested to contact:-

- Rob Wilks, Community Development & Wellbeing Officer
rob.wilks@derbyshiredales.gov.uk 01629 761381
- Ros Hession, Community Engagement Officer
ros.hession@derbyshiredales.gov.uk 01629 761302

Rob also drew attention to the Aviva Tour of Britain cycle race which would be passing through the Dales on Friday 11 September (Stage 6). The District Council were keen to

hear from businesses, community groups and Town & Parish Council who had plans to mark the occasion. www.derbyshiredales.gov.uk/tourofbritain

In his presentation, Rob mentioned the District Council's support of a national initiative called 'Community Clear Up Day' where communities and local town/parish councils were encouraged to carry out litter picks and initiatives to tidy and smarten their villages & towns.

This led to a number of questions and comments around litter and street scene.

- Mr Brears' view was that people should be encouraged not to drop litter. Rob was pleased to report that groups who were involved were very much on board and shared Mr Brears' passion.

Post meeting note – The Head of Environmental Services reports that promotions including days in parks and market days and publicity releases have occurred to raise people's awareness about dropping litter and dog fouling.

- Ingrid Pasteur urged for information on Community Clear Up Day to be sent to the Town & Parish Councils a bit earlier if possible.
- Diana Dakin noted that litter picking is a national problem and that encouraging youngsters to be responsible is a good starting point.

Post meeting note – The Head of Environmental Services reports that publicity is aimed at all ages and education is carried out in schools by the recycling promoter.

- Dr Wilderspin of Matlock Bath complained about excessive amounts of litter last weekend – bins were overflowing and additional bags were left. He was told by an operative that collections had been reduced. Dr Wilderspin urged for the District Council to appoint an officer to tackle the offenders which could prove to be self-financing. Dorcas explained that litter enforcement was difficult as you need to catch the offender in the act, but undertook to report issues back to Environmental Services.

Post meeting note – The Head of Environmental Services advises that enforcement officers are in place, but it is difficult to catch offenders. Dr Wilderspin has raised the same enquiry regarding the reduction in litter bin collections with Matlock Bath Town Council who have had a response.

- Councillor Pawley is researching how other authorities deal with litter, particularly areas with a high volume of visitors such as seaside towns.

Post meeting note – The Head of Environmental Services advises that the District Council is looking into long term solutions and any information will be helpful.

- Dorcas explained that litter enforcement is difficult in that, offenders need to be 'caught in the act' which required resources. Dorcas, however, would report back to Environmental Services on the issues raised.

Further questions and comments were then invited from the floor and issues were raised as follows:-

- Councillor Swindell advised of an initiative in Elton where residents were in the early stages of setting up a group to carry out litter picks and cut hedges. Rob was keen to hear more on this project and the District Council would support where possible.

Post meeting note – The Head of Environmental Services advises that the District Council can support these types of events by funding litter pickers, bags and remove waste collected.

- In response to a question from Councillor Pawley, Rob explained that community resilience can involve bringing people together, making them aware of partners and providing support.
- Councillor Sue Burfoot asked if there was any intention to carry out any awareness work in schools. Dorcas was pleased to report that funding had been secured from Derbyshire County Council for the appointment of a recycling advisor whose work would involve promotion to schools.

DERBYSHIRE DALES DISTRICT COUNCIL'S CORPORATE PLAN AND BUDGET CONSULTATION 2015 – WHAT MATTERS TO YOU?

Karen began her presentation with an outline of what he would cover:-

- Service list...30+
- Budget...falling
- Need to prioritise spending
- What should be the top/bottom priorities?
- On what should we spend most/least?
- We are asking residents for their views
- This will shape our new Corporate Plan and Budget

District Council services include:-

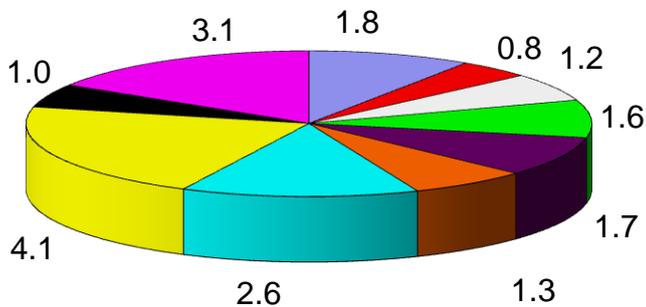
- Affordable homes for local people,
- Street cleaning and litter picking
- Waste collection and recycling
- Leisure centres and sports activities
- Parks and play areas
- Free business advice
- Car parks
- Food health and safety inspections
- Planning and building control
- Housing advice and benefits
- Markets
- Public toilets and many more

District Council funding

- About one third of the money for these services comes from central Government
- The rest is collected through fees and charges and through Council Tax
- 'Band D' household's Council Tax bill for Derbyshire Dales District Council services is £189.66 or £3.65 per household per week - **approximately 50p per day**

Where the money goes.....

**Budgeted Gross Revenue Spending 2015/16 (£million)
(Excluding Housing Benefits)
Total £19.2m**



- Affordable Housing
- Car Parks & Transport
- Central Services
- Democratic Representation
- Health and Grants
- Parks and Tourism
- Regeneration
- Sport and Arts
- Street Cleaning
- Waste and Recycling

Savings

- Cut in Government grant 51% in last 5 years
- 230 employees left (was 300+ ten years ago)
- £1.2m savings needed by 2020
- Need to prioritise spending so the District Council can set:
 - » spending priorities
 - » service improvement plans
- Councillors want your views

Corporate Plan

- The Council's prime policy document
- Steers spending decisions
- Sets out key priorities and targets
- Current District Council priorities
- Increase affordable housing
- Increase business growth & job creation
- Maintain frontline services
- Make savings to achieve sustainable budget
- New Corporate Plan 2015-19
 - Constrained by evidence of need & budget
 - Council to agree it in November 2015

Consulting with residents

July/August 2015	Random sample survey of local residents.
August/Sept 2015	Workshops (with local residents, staff and Senior Managers).
September 2015	Workshop with Councillors.
November 2015	Council meeting

- We want to
 1. Find out what people feel are the priority services for Derbyshire Dales District Council to deliver
 2. Shape the spending plan of the Council accordingly

*What should be our top/bottom priority services?
On what should we spend most/least?*

Karen concluded by urging for people to complete the survey online.

Questions and comments were then invited from the floor and issues were raised as follows:-

- Mr Brears noted the constant cuts that the District Council faces and suggested that the priority should focus on where savings could be made.
- Karen explained that the District Council must provide statutory services such as waste collection, but more efficient ways of delivering these services can be explored.
- Mr Brears noted that the council is in a difficult position.
- Mr Walsh noted the list of services and believed that the consultation was asking what services should be cut rather than which should be provided. He asked how the council would grow its income.
- Dorcas replied that as well as areas of savings the council was also looking at income generation.
- John Evans felt the consultation to be fair – council tax payers are being asked, in effect, where cuts should be made. ‘The Council is working for us and it’s our money’.
- Karen added that the first tranche of consultation would be followed up with workshops to explore the effects of cuts on service delivery.
- In response to a question from Diana Dakin about savings achieved through part-night street lighting, Karen advised that this is a Derbyshire County Council function and the enquiry would be forwarded on.
- Councillor Swindell noted that Councillor Rose had previously made representation to central government about the financial settlement it receives and asked if this is ongoing.
- Councillor Rose confirmed that lobbying to central government was ongoing and not just by the District Council, but with others as a collective. A little bit of extra funding had been forthcoming last year due to lobbying.

THE NEW COUNCIL’S ADMINISTRATION’S APPROACH, THEIR PRIORITIES FOR THE FUTURE AND THE ISSUES FACING THE COUNCIL

Derbyshire Dales District Council’s Leader, Councillor Rose noted that this was the first time that he had addressed the Forum meetings.

He was mindful of a need to look forwards, not backwards, and assured that comments by the public were taken seriously and help shape the District Council’s services.

Councillor Rose spoke of the review of leisure services which was examining how the centres are run. Leisure is the most expensive service and although not a compulsory one, is regarded as an important one.

The District Council has reduced its planning committees down to one which will be trialled for one year.

It is also vital that the Local Plan is adopted as soon as possible. There have been important contributions from Town & Parish Councils and their Neighbourhood Plans are also welcomed.

The financial position for the District Council has been under constant pressure for at least the last ten years. Savings of £1.2 must be achieved hence the District Council is always looking for more opportunities, and exploring new avenues to bring about these savings such as through shared services.

He noted and shared the comments made earlier about affordable housing which continues to be the Council's top priority – more needed to be done. The District Council is no longer able to claim Section 106 monies. The Peak District National Park Authority does not have to provide housing which puts extra pressure on others areas in the Dales.

The waste collection service remains popular with recycling approaching 60%.

Negotiations are taking place with Sheffield City Region Combined Authority with a possibility of a Derbyshire combined authority.

The government is intending to devolve more power from Whitehall to Town Hall. The District Council will need additional powers to assist with this and issues will be discussed at Forums where possible.

Member champions have been introduced whereby a Councillor is aligned to a department and is a contact for people to talk to on service issues.

Each Councillor is also being allocated £1,000 to distribute for community projects and enables members to be involved in their communities.

Some would like to see a unitary Authority, but this would be much more removed.

Overall, the District Council has had some success and has some progress still to make. Blessed with excellent staff and the public are generally supportive.

Being a Councillor is not an easy job, you have to be prepared to be shot at and occasionally get praised!

We are here to do the right thing and with your help and a little understanding, this can be achieved.

QUESTION TIME

Questions and comments were then invited from the floor and issues were raised as follows:-

Housing developments and planning

- Diana Dakin noted that houses are being built locally, but believed younger people move out of the area because they can't find jobs. She understood the national planning policy to be that a traffic study did not need to be carried out for developments of less than 81 units and yet an increase of housing in a small village such as Tansley would impact on traffic and could pose danger.
- Councillor Rose did not disagree with Mrs Dakin and advised that the application was turned down last week.
- John Evans pleaded that the District Council think about adopting an emergency plan for a 5 year supply of land for housing, concentrating on the next 5 years rather than the next 15.
- Councillor Rose agreed to take this suggestion on board with officers. He noted that a risk had been taken with the Local Plan, in response to public consultation, a lower number of houses had been included than recommended.

Bank Closures

- Mr Brears commented on the impact of the closure of local banks, particularly for the elderly population who relied on such services. He understood that the building would be sold in London. Wirksworth Town Council is fighting the closure and is in touch with Patrick Mcloughlin, MP. Nat West has offered a mobile service for a few minutes twice a week, but Mr Brears felt this unsatisfactory. He added that there is no Post Officer either in Wirksworth.
- Councillor Rose advised that this would be the subject of a debate at Council on Thursday (23rd July) and that he himself had written to Nat West about the closures. He agreed that internet banking didn't suit everyone. However, the Nat West is a private company and there is a limit to what the District Council can do.
- Mr Walsh highlighted that Nat West is part of the Royal Bank of Scotland which is a government owned body and suggested that pressure may be applied in a different way.

Neighbourhood Plans

- In response to a question from Mr Walsh, Dorcas advised that some parishes such as Bradwell and Wirksworth had adopted Neighbourhood Plans and others, such as Brassington, were in the process.
- Councillor Rose added that the Plans must be driven by the community, but District Council officers can help with the process.

Litter and other Issues

- Graham Newberry, who was in the tourism business, felt that tourists were sometimes deterred. He was experiencing noise nuisance and was liaising with the District Council on this matter. Last weekend there had been particular problems and he regularly cleared up glass and other litter. He asked if consideration could be given to the introduction of CCTV on Old English Road. Councillor Rose undertook for this to be looked into.
- Mr Newberry added that Tim Braund and his team have worked well with licensees on Dale Road, but appreciated that officers could not be present all the time. He felt that businesses should be penalised.

Post meeting note – The Head of Regulatory Services has contacted Mr Newberry suggesting a meeting with members of the Environmental Health team who will also co-ordinate input from any other Council officers.

- Councillor Martin Burfoot noted an application for a further pub on Dale Road.
- Kath Dyson added that she had witnessed a lot of litter on Dale Road on Sunday morning (presumably from the night before) and it looked dreadful.

Post meeting note – The Head of Environmental Services reports that no Street Cleansing takes place at weekends, only litter bin emptying.

- Ingrid Pasteur commented that it didn't have to be like that. She cited the example of the recent circus in Darley Dale, where apart from the first night (when parking had been an issue due to an event also at the school), there had been no problems at all and no extra litter, proving it can be done!

Partner organisation representation

- Councillor Martin Burfoot was disappointed that the police and county council were not represented.
- He was having difficulty getting responses from Derbyshire County Council on a number of highways and parking issues brought to him by residents. A County Councillor had, however, attended Matlock Town Council's meeting on 20 July when the state of the paving outside the new Nottingham Building Society on Bank Road at the Wilkos delivery compound.
- The County Council's Local Area Forum Liaison Officer attended the Forums where possible and issues would be followed up with him if not in attendance.

Litter bins in Darley Dale

- Kath Dyson noted the removal of the litter bin by the bus stop in Darley Dale (by The Chemist and the opposite side of the road, just near The Whitworth Institute Crossroads) and considered this to be 'penny pinching' and wouldn't achieve savings because people would drop their litter on the ground.

Post meeting note – The Head of Environmental Services has undertaken to monitor the area where the bin has been removed.

- Dorcas would pass on Mrs Dyson's comments to Environmental Services. She advised that bins had been removed following a consultation exercise with Town & Parish Councils and perhaps the District may not have always got it right. Dorcas, however, disagreed that this was 'penny pinching' as all services and savings must be looked at.

Refuse & Recycling

- Councillor Burfoot mentioned the departure of Keith Hollinshead and hoped that a replacement would be prepared to get as 'hands on' as Keith. Dorcas advised of the appointment of a new recycling promoter (funded by DCC) and that Keith's job would be filled in due course.

CONCLUSION AND THANKS

Councillor Elliott thanked everyone for their participation and reminded attendees to complete a Feedback Form.

The next Central Forum will take place on 28 October 2015, venue to be advised.

Meeting closed at 8.25 pm