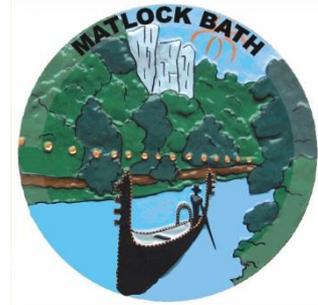


Matlock Bath Parish Council

Chair: Peter Baranek

Website: www.matlockbathparishcouncil.gov.uk

Email: clerk@matlockbathparishcouncil.gov.uk



Illuminations De-Brief Meeting Monday 26th November 2018

Questions

- Q1 Changing time of fireworks** – one business requested that the fireworks remain at 9.00 pm as this keeps visitors in the village longer. If fireworks at 8.30 pm, this would not line up with the train times and people would wait at the station rather than stay in the village and spend money.
- A1** The reason for the possible earlier time for the fireworks is from comments made by visitors that the illuminations are a family event and 9.00 pm is possibly too late for some children. Some visitors have to miss the fireworks in order to get home. DDDC agreed to look at the surveys to see what visitors are actually saying.
- Q2 Online Tickets** – Although online ticketing is better for the event, for businesses it is not good as people do not come into the village during the day, they turn up at opening time.
- A2** Online ticketing commits people to attend. It is taken on board that this may affect businesses. Perhaps the opening time could be earlier. Something for the Working Party to discuss.
- Q3 Attractions in Village** – There needs to be more for the visitors to do in the village in order for them to come earlier and spend money. Could there be attractions in Memorial Gardens?
- A3** This is acknowledged but authority not in a position to do more without support from the village. Support is needed from both the village and businesses to put on more in the village – DDDC cannot do it alone as they have limited resources. There is a 'will' by the authority to do it but need support.
- One business felt that visitors would not support this, they just want to see the event.
- Q4 Visitors Standing on A6** – Many visitors turn up and stand on the A6 or Temple Walk to watch the fireworks. Could there be honesty boxes or people going round with donation buckets for contributions? Could the security staff have buckets?
- A4** Yes but may be problems with manpower. Something for the Working Group to discuss. No security cannot do this.
- Q5 Complaints** – Could the fireworks be less noisy?
- A5** More money was spent on the fireworks at the last weekend which could have made the fireworks more noisy. Will ask the supplier for less noisier fireworks. No complaints have been received by the District Councillors or DDDC.

- Q6 Lighting and Sponsorship** – Could businesses sponsor new lighting instead of entering into the individual sponsorship packages? For example, sponsoring a tree with lights in?
- A6** Yes.
- Q7 Toilets** – How did the toilets cope?
- A7** There was queuing but not for long periods of time. The standard of the portaloos was very good.
- Q8 Toilets** – There needs to be lighting in the toilets – perhaps outside but above the cubicles.
- A8** The suppliers were asked if more lighting could be provided but this did not happen.
- Q9 Facebook** – Are any figures available to the number of Facebook hits?
- A9** Not at the moment. Less money was spent on advertising in magazines etc and more concentrated on social media.
- Q10 Trees** – Derwent Treescapes cleared trees on the riverbank which made much better viewing.
- A10** Yes.
- Q11 Utilising Space** – In order to utilise more space around the bandstand, could the catering vans be moved onto the grass. Visitors when entering the gardens see the back of catering vans which is not good. If the vans were moved, more visitors could be accommodated on the hard-standing area by the bandstand.
- A11** Could be looked at but if the weather is wet, it would not be ideal for vans to be parked on grass unless some kind of matting could be put down.
- Q12 Gullivers** – Have Gullivers been approached to do family nights?
- A12** Yes but nothing forthcoming. They did open their car park which does help. However, Authority does not get any funding from this.
- Q13 Stewards** – Stewards this year were extremely good on Temple and Waterloo and would not let anyone up without a pass. This did create problems for the Temple Bar.
- Residents sometimes can feel they are prisoners in their own homes as they dare not go out. However, the fact that it prevents visitors from parking on side roads outweighs this.
- Permits work well and PC ensures that everyone living on the side roads receive two copies. They allow marshals to see at a glance that they are residents and can move the cones so there is no hold up on the main road.
- A13** Problems with even allowing pedestrians up. DDDC aware of problems with Temple Bar and they have spoken to the owners about this.
- Stewards are told many stories but they will stick to what they have been instructed to do which is not to allow anyone up without a pass.
- Q14 Pavilion Car Park** – Could the car park be closed off earlier than 4.00 pm?
- A14** Can look at this. Enforcers only patrol car parks until 2.00 pm.

Q15 Parking on A6 – Pedlars and traders all park on the A6 and Parades all day. There is no enforcement.

A15 Enforcers only look at obstructions and illegal parking.

Q16 Parking – Could parking be increased by allowing parking on grass verges?

A16 No answer.

Cllr Garry Purdy asked if the Police could be thanked.